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| CLASS | ISSUE CLASS |
| 705 | 27 |

U.S. UTILITY Patent Application

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| SCANNED | O.I.P.E. | PATENT DATE |
| TR4 | CA | 01/11/01 |

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|---|------------|--------------|----------------|-------------------|----------------------------------|
| APPLICATION NO. 09/820982 | CONT/PRIOR | CLASS 705 | SUBCLASS 27 | ART UNIT 216.1 | EXAMINER ALIMENT TATUMPSON |
| APPLICANTS: William Tumulty, Terry Thornton TITLE: System and method for prioritizing customer inquiries 3644 | | | | | |

| ISSUING CLASSIFICATION | | | |
|------------------------|--------------------|-------|------------------------------------|
| ORIGINAL | CROSS REFERENCE(S) | | |
| CLASS | SUBCLASS | CLASS | SUBCLASS (ONE SUBCLASS PER COLUMN) |
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| TERMINAL | DRAWINGS | | | Total Sheets |
|--|---------------|-------------|------------|------------------------------|
| | Sheety Drawg. | Fig. Drawg. | Print Fig. | |
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